



BEFORE PROCEEDING, PLEASE NOTE THE FOLLOWING:

- Future Now Energy** will supply your gas
- Future Now Energy** will give you rebates
- SaskEnergy** will continue to deliver your gas
- SaskEnergy** will continue to service you
- SaskEnergy** will continue to bill you

> After signing up with FNE, you will receive the following "example letter" from SaskEnergy. Please read it carefully, accept and confirm that you have appointed FNE – Future Now Energy as your agent in dealing with SaskEnergy on matters relating to your supply of natural gas.

[SAMPLE LETTER BELOW]



Important Notice

Changes to your account

Account number: xxxxxx

Date: xx/xx/xxxx

Dear Customer:

SaskEnergy has been notified that you have either signed a new contract, or renewed your contract, to purchase your natural gas from Future Now Energy beginning xx/xx/xxxx for _____.

Although you will no longer be purchasing natural gas from SaskEnergy, we will continue to deliver natural gas service to the meter(s) and provide you with applicable services such as meter reading, billing and safety-related response.

This independent gas supplier or 'Gas Retailer' has also advised SaskEnergy that you have signed a gas contract and a Disclosure Statement wherein:

- > You appointed **Future Now Energy** as your agent in dealing with SaskEnergy on matters relating to your supply of natural gas.
- > You authorized SaskEnergy to share your personal account information (including address and historical natural gas consumption) with **Future Now Energy**, and;
- > You acknowledged that you understand the effect of the gas contract as described in the Disclosure Statement.

Please contact SaskEnergy at 1-800-567-8899 if your understanding of what you signed differs from that stated above.

If you do not believe that you have signed a gas contract, or you feel that you were misled during the sales presentation by the Gas Retailer, please contact Future Now Energy. If your concerns are not resolved, please contact the Consumer Protection Division, Financial and Consumer Affairs Authority of the Government of Saskatchewan, at 1-877-880-5550 as soon as possible.



If you are a residential customer, you have 10 business days from the date of this notice to cancel your contract with your Gas Retailer without having to provide a reason for cancelling. **Please contact Future Now Energy at 1-866-363-6427 if you choose to cancel your contract within this 10 business day period. Cancellation in writing is advised for proof of cancellation.**

Gas Retailers are not affiliated with, or endorsed by SaskEnergy. SaskEnergy is not a guarantor of the credit worthiness of a Gas Retailer, nor does SaskEnergy guarantee Gas Retailer contracts. SaskEnergy is not responsible and shall not be held liable or in any way accountable to the customer or Gas Retailer with respect to the manner the offer to supply gas was presented, the terms of the agreement with the Gas Retailer, or the observance of, or failure of the Gas Retailer to observe the terms of any offer, agreement, the Code of Conduct or applicable legislation

SaskEnergy does not charge any additional fees to customers for switching gas suppliers, provided at you switch on November 1st of any year and that SaskEnergy has been provided with the required notice of the transfer. Customers leaving from, or returning to SaskEnergy's gas supply on any date other than November 1st may incur a charge from SaskEnergy. Visit saskenergy.com to view SaskEnergy's *Terms & Conditions of Service Schedule* and the details regarding these charges. In addition, early termination of your contract with your Gas Retailer may result in additional charges from your Gas Retailer. It is your responsibility to check with your Gas Retailer as to the length of your gas contract and under what circumstances the contract can be terminated

You will continue to receive a monthly bill from SaskEnergy containing SaskEnergy's standard basic monthly and delivery charges. The bill will also include the Gas Retailer's charge for your natural gas consumption for the period in which you agreed to purchase your gas from this supplier. Your bill will state '**Gas Supplied by Future Now Energy**' and the phone number of your gas supplier. SaskEnergy is not party to, nor does it receive a copy of, your gas contract between you and your Gas Retailer. It is your responsibility to check your bill to confirm that the gas rate you are being charged is the same as the rate contained in your gas contract with your new supplier

Please contact your Gas Retailer if you have any questions regarding your contract or the rate you are being charged in the Gas Consumption Charge component of your bill.

General information provided by SaskEnergy, whether provided herein, online or by telephone, should not be considered legal advice, or a substitute for the actual terms and conditions outlined in your Gas Retailer contract or SaskEnergy's *Terms & Conditions of Service Schedule*. Visit saskenergy.com for SaskEnergy's current rates and to review SaskEnergy's complete *Terms & Conditions of Service Schedule*.

For more information on purchasing natural gas from independent gas suppliers, visit our website at saskenergy.com under the 'Residential' or 'Business' sections. For all other questions regarding your SaskEnergy service, please call us toll-free at 1-800-567-8899. Service Customer Representatives are available to take your call, Monday to between 8:00 a.m. and 4:30 p.m

Sincerely,
SaskEnergy Customer Service Team
saskenergy.com

For more information, please contact us:

FNE - Future Now Energy Ltd.

Address: 3443 McClockin Road Saskatoon, SK S7R 0C2 Canada

Toll-Free: 1-866-363-6427

Email: info@futurenowenergy.com